

## TERMS OF SERVICE FOR SONARCLOUD

SONARSOURCE SA  
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Switzerland

These Terms of Service (the “**Agreement**”) apply to the use of the **SonarCloud™** online service provided by SonarSource SA via its website <https://sonarcloud.io> (the “**Website**”). SonarSource SA is a Swiss company having UID Registration No. CHE-114.587.664 (the “**Company**”). Please note that by using the Website or any of the related services offered via the Website in any way (the “**Services**”), or opening an account for these Services (an “**Account**”), you (“**Client**”) agree that you are conducting this transaction in Switzerland and to be bound by this Agreement.

If Company makes material changes to this Agreement, we may notify you by posting a notice on the Website. Any new features that augment or enhance Services will also be subject to this Agreement. Continued use of Services after any such changes shall constitute your consent to such changes and any notified updates to this Agreement. You can review the most current version of this Agreement at any time at: <https://about.sonarcloud.io/terms.pdf>.

Violation of any of the terms of this Agreement will result in the termination of your Account and/or your Organization (defined below).

ALL SERVICES ARE PROVIDED VIA THE INTERNET, "AS IS" AND "AS AVAILABLE", WITHOUT ANY WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SECURITY, CONFIDENTIALITY OR NONINFRINGEMENT. IN NO EVENT WILL COMPANY BE LIABLE FOR ANY CLAIM, DAMAGES, LOSSES OR OTHER LIABILITY, WHETHER IN AN ACTION OF CONTRACT, TORT OR OTHERWISE, ARISING FROM, OUT OF OR IN CONNECTION WITH THE USE OF ANY SOFTWARE OR SERVICES COVERED BY THIS AGREEMENT. YOU (CLIENT), AGREE TO USE THE SERVICES AT YOUR OWN RISK AND SOLELY AS PERMITTED BY THIS AGREEMENT AND IN ACCORDANCE WITH THE SPECIFIC PROVISIONS CONTAINED BELOW.

### **1. Conditions of Use**

- 1.1. You must be 18 years or older to open an Account and use any Services.
- 1.2. An Account may only be opened and used by one physical person — i.e., a single login. An Account may not be opened or shared by multiple people or an automated software application (e.g., an Internet bot).
- 1.3. You can create, as part of the Services, an organization (“**Organization**”) that is used to group and manage projects (“**Projects**”), which can be shared with other users of Services. You may also create several Organizations from one Account.
- 1.4. Public Projects can belong to free or paid Organizations. These Projects will be visible to all users of Services.
- 1.5. Private (non-public) Projects can only belong to paid Organizations. You may control who has access to private Projects.
- 1.6. Sign-up or sign-in for an Account may be provided by Company via third-party providers (e.g., GitHub or others).
- 1.7. You agree to provide your correct name, a valid email address, and any other reasonable information requested by us when you open an Account, and that we can store this information.
- 1.8. You are solely responsible for maintaining the security of your Account and password. Company shall not be responsible if someone else has used your Account or if you have provided your Account name or password to any third party.
- 1.9. You are responsible for all content posted and all activities that occur via your Account.
- 1.10. You may not use any Services provided by Company for any illegal or unauthorized purposes, and you may only use them in a manner that is compatible with applicable laws and regulations. You must not infringe or violate any laws in your jurisdiction (including but not limited to intellectual property rights of third parties).

## **2. Application Program Interface (API) Terms**

- 2.1. You may access Services data via an API (Application Program Interface). Any use of an API, including use of the API through a third-party product that accesses the Services, is covered by this Agreement, and the specific provisions of this Section 2 shall apply in all such cases.
- 2.2. You expressly understand and agree that Company shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other losses (even if Company has been advised of the possibility of such damages), resulting from your use of the API or third-party products that access data via the API.
- 2.3. Abuse or excessively frequent requests to the API may result in the temporary or permanent suspension of your Account's access to the API. Company, in its sole discretion, will determine abuse or excessive usage of the API. Company will make a reasonable attempt via email to warn the Account owner prior to suspension.
- 2.4. Company reserves the right at any time to modify or discontinue, temporarily or permanently, your access to the API (or any part thereof) with or without notice.

## **3. Payment, Refunds, Upgrading and Downgrading Terms**

- 3.1. Access to paid Organizations are subject to entering valid payment information. Payments must be done using an authorized credit card.
- 3.2. Free Organizations do not require entering payment information.
- 3.3. For paid Organizations, Services are billed in advance on a monthly basis and are non-refundable. There will be no refunds or credits for partial months of service, upgrade / downgrade refunds, or refunds for months of unused Services.
- 3.4. All fees quoted are exclusive of any taxes, levies, or duties that may apply, and you shall be solely responsible for payment of any such taxes, levies, or duties.
- 3.5. Downgrading a paid Organization to a free Organization may cause a loss of content, features, or in the capacities of your Account. Company does not accept any liability for such losses.
- 3.6. You are solely responsible for properly downgrading your Organization. Any email or phone requests to Company to downgrade an Organization are not considered valid downgrading notices.

## **4. Suspension and Termination**

- 4.1. You are solely responsible for properly terminating your Account or an Organization you have administrative rights to. Any email or phone requests to terminate an Account or Organization are not considered valid termination notices.
- 4.2. Any Organization and all content in it will be immediately suppressed upon termination. This information cannot be recovered once this Organization is terminated. You are solely responsible to all other users who may be accessing this Organization when you terminate it.
- 4.3. If you terminate an Organization before the end of the current paid-up month for a paid Organization, your termination will take effect immediately. No refund will be made, and you will not be charged again for that Organization.
- 4.4. A paid Organization will be suspended in case a payment does not go through. It will be resumed once it goes through.
- 4.5. Company, in its sole discretion, has the right to suspend or terminate any Account and/or any Organizations at any time. Company may refuse access to any and all current or future Services for any reason, at any time, as Company shall deem to be reasonable (at its sole discretion). Such termination of Services may result in the suspension or termination of your Account or Organizations, and the forfeiture and relinquishment of all content in your Account or Organizations.
- 4.6. Company reserves the right to refuse Services to anyone, for any reason, at any time.

## **5. Modifications to Services or Prices**

- 5.1. Company reserves the right at any time, and from time to time, to modify or discontinue, temporarily or permanently, any Services (or any part thereof) offered with an Account or Organization, with or without prior notice.
- 5.2. Prices for all paid Services, including but not limited to paid Organizations, are subject to change upon five (5) days' prior notice from us. Such notice may be given by posting these changes in the Website (at <https://about.sonarcloud.io>) or when opening your Account to use Services.
- 5.3. Company shall not be liable to you or to any third-party for any modifications, price changes, suspensions or terminations of any Accounts, Organizations or Services.

## **6. Intellectual Property, Privacy and Rights to Content**

- 6.1. Save for Company's proprietary copyrights and any trade secrets in any software used to provide Services (or any derivative works made from them) Company claims no intellectual property rights or licenses to any source code you upload or link to Services. Your profile and uploaded source code or data remain yours.
- 6.2. By sharing or posting a Project in any free Organization, or as a public Project in a paid Organization you agree to allow anyone to view your source code and metrics.
- 6.3. Company does not pre-screen source code, but Company and its designees have the right (but not the obligation), at their sole discretion, to refuse or remove any source code that you have provided.
- 6.4. You represent and warrant, and will continuously ensure that you have rights or sufficient licenses or permissions to use, upload, download and display any source code provided by you or uploaded into any Services.
- 6.5. You shall not infringe the intellectual property rights of Company or of any third parties.
- 6.6. You shall defend, hold harmless and indemnify Company against any claim, demand, suit or proceeding made or brought against Company by any third-party alleging that your source code, or your use of any Services infringes or misappropriates any intellectual property rights of a third-party, or violates any applicable laws or regulations. You shall pay and indemnify Company for any damages awarded against it due to your use of your Account or any Organization, and for all reasonable attorneys' fees incurred by Company in connection with any such claim, demand, suit or proceeding; provided that Company: (a) promptly gives you written notice of any such claim, demand, suit or proceeding; and (b) gives you sufficient control to defend and settle such claim, demand, suit or proceeding (provided that you may not settle any claim, demand, suit or proceeding unless the settlement unconditionally releases Company from all liability). Company, at its discretion, may provide you with assistance in defending any such claim, at your expense.
- 6.7. You may not duplicate, copy, or reuse any portion of a HTML/CSS, JavaScript, or visual design element or concept of the Website without the express prior written permission of Company.
- 6.8. SONARCLOUD and SONARSOURCE are trademarks belonging to Company. No licenses to use any of these trademarks or any other brands of Company are to be inferred or assumed pursuant the use of any Services.

## **7. No Risk or Liability for Company**

- 7.1. Your use of any Services is at your sole risk.
- 7.2. Support for Services is only available in English. All requests for assistance must be submitted via the form available at <https://about.sonarcloud.io>. Company makes no warranties or representations regarding any response times or results for any support it may offer, which shall be provided at its sole discretion.
- 7.3. You understand and agree that Company may use any third-party vendors and hosting partners of its choice to provide hardware, software, networking, storage, and related technology support or assistance as it deems useful to provide any Services.
- 7.4. You are not authorized to modify, adapt, reverse engineer, or hack any Company software or Services or modify the Website or any other Company website.
- 7.5. You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of any Services, or use any Services outside the permitted scope of this Agreement. Nor shall you provide

- access to any Services on a commercial basis, without the express prior written permission of Company.
- 7.6. Company may (but has no obligation to) remove source code, Accounts, Organizations or other materials containing content that it determines (in its sole discretion) to be unlawful, offensive, threatening, libelous, defamatory, pornographic, obscene or otherwise objectionable, or which it believes may violate any intellectual property rights or this Agreement.
  - 7.7. Verbal, physical, written or other abuse (including threats of abuse or retribution) against any Company customer, employee, consultant, subcontractor, director, officer or other user may result in immediate Account or Organization suspension or termination, at Company's sole discretion.
  - 7.8. You understand that the technical processing and transmission of any data as part of any Services, including any content you provide, may be transferred unencrypted and may involve: (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices.
  - 7.9. Company expects any clients or users who are using a free Organization to use it in a reasonable manner, consume only what they really need for their own purposes, and comply with basic rules of etiquette (e.g., not having too many Projects attached to a single free Organization or Account at a time, and not running unreasonable numbers of analyses), as determined by Company at its sole discretion.
  - 7.10. You must not transmit any worms, viruses, spyware or malware, or any code of a destructive nature or which could be detrimental to the Company or any other users of Services.
  - 7.11. If your bandwidth usage significantly exceeds the average bandwidth usage of other Accounts or you make unreasonable use of any Services (as determined by Company at its sole discretion), Company reserves the right to immediately disable your Account or throttle your file hosting or terminate, suspend or otherwise restrict access to your Organizations, until you reduce your bandwidth consumption or return to a more reasonable level of use.
  - 7.12. As stated above, in the opening paragraphs of this Agreement, Company does not warrant that: (i) any Services will meet any specific requirements, (ii) any Services will be uninterrupted, timely, secure, or error-free, (iii) any results that may be obtained from the use of any Services will be accurate or reliable, (iv) the quality of any products, services, information, or other materials purchased or obtained by you through or using any Services will meet your expectations, or (v) any errors in any Services will be corrected.
  - 7.13. You expressly understand and agree that Company shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses (even if Company has been advised of the possibility of such damages), resulting from: (i) the use or the inability to use any Services; (ii) the cost of procurement of substitute goods or services resulting from any goods, data, information or services purchased or obtained or messages received or transactions entered into through or from any Services; (iii) unauthorized access to or alteration of your transmissions or data; (iv) statements or conduct of any third-party regarding any Services; or (v) any other matter relating to any Services.

## **8. Governing Law and Dispute Resolution**

- 8.1. This Agreement is governed by and construed in accordance with Swiss law.
- 8.2. Any dispute, controversy or claim arising under, out of or relating to this Agreement and any subsequent amendments of this Agreement, including, without limitation, its formation, validity, binding effect, interpretation, performance, breach or termination, as well as non-contractual claims, shall be submitted to mediation in accordance with the WIPO Mediation Rules. The place of mediation shall be Geneva, Switzerland. The language to be used in the mediation shall be English.
- 8.3. If, and to the extent that, any such dispute, controversy or claim has not been settled pursuant to the mediation within ninety (90) days of the commencement of the mediation, it shall, upon the filing of a Request for Arbitration by either Party, be referred to and finally determined by arbitration in accordance with the WIPO Expedited Arbitration Rules in effect at that date. Alternatively, if, before the expiration of the said period of ninety (90) days, either Party fails to participate or to continue to participate in the mediation, the dispute, controversy or claim shall, upon the filing of a Request for Arbitration by the other Party, be referred to and finally determined by arbitration in accordance with the WIPO Expedited Arbitration Rules. The

arbitral tribunal shall consist of a sole arbitrator. The place of arbitration shall be Geneva, Switzerland. The language to be used in the arbitral proceedings shall be English. The dispute, controversy or claim referred to arbitration shall be decided in accordance with Swiss law.

## 9. **Miscellaneous**

- 9.1. This Agreement constitutes the entire agreement between you and Company for opening any Account or for using any Services via the Website. It governs all uses you may make of your Account, Organizations or any Services you may use after having created or accessed them. This Agreement cancels and supersedes all prior oral or written communications, proposals, conditions, representations or warranties, and prevails over any conflicting or additional terms mentioned in any price quotations, purchase orders, acknowledgments or other communications between the parties.
- 9.2. The opening disclaimers at the beginning of this Agreement form part of this Agreement, are binding and take precedence when interpreting or construing any provisions of this Agreement.
- 9.3. Any questions about this Agreement should be sent to [contact@sonarcloud.io](mailto:contact@sonarcloud.io). Company shall have sole discretion as whether, how and when it shall respond to any such questions.
- 9.4. The failure of Company to exercise or enforce any rights or provisions of this Agreement shall not constitute a waiver of any such rights or provisions.
- 9.5. The English language version of this Agreement is the only valid version. Translations into other languages are not legally binding.
- 9.6. If the terms and conditions put forth herein should be modified or changed, any changes or modifications will be posted on Company's Website at <https://about.sonarcloud.io/terms.pdf> and shall automatically come into effect within five (5) days of first having been posted. Client shall be responsible for checking this site periodically for any such changes or updates.

These Terms of Service were posted on June 6, 2017 and replace all previous versions as of that date.